Interaction Techniques



Human-Computer Interaction Institute

Outline

- Overview of Interaction Techniques
- Lots of Research Videos

Interaction Techniques

- A method for carrying out a specific interactive task
 - Example: enter a number in a range
 - could use... (simulated) slider
 - type in a number (text edit box)
 - (simulated) knob

| — Dialog | | |
|-------------------|---------|--------------------------|
| Draw Options Seen | ClipBox | |
| Theta | 30.00 | l. 7 |
| Phi | 40.00 | I7 |
| Psi | 0.00 | I7 |
| U | 10.00 | I. <u></u> |
| V | 10.00 | I. <u></u> |
| UScale | 0.01 | I7 |
| VScale | 0.01 | -7 |
| | | <u>Ok</u> <u>C</u> ancel |



Design of Interaction Techniques

- Different interaction techniques have different pros and cons
- Guidelines for interaction technique design
 - Affordances
 - Feedback
 - Difficulty of task
 - Efficiency of solution
 - Look and feel

Difficulty

- Typically measured by Fitts' law
 - Predicts time to make a movement
 - Time = $A + B*\log_2(Dist/Size + 0.5)$
 - Difficulty depends on distance and accuracy (size of target)
- Can also measure subjective workload
 - NASA TLX measures self-reported difficulty
 - Mental Demands, Physical Demands, Temporal Demands, Own Performance, Effort, Frustration
- Can measure pupil size as well
 - Pupil shrinks for difficult tasks



Efficiency

- Expert performance closely related to time required for movements
 - Not closely related to learning (or performance) of novices
 - Still need to consider cognitive load
- Guidelines when designing new interactions
 - Minimize required movements (accuracy & distance)
 - Avoid device swapping, ex. keyboard to mouse to keyboard
 - Avoid disturbing focus of attention
- Measures
 - Time on task, Number of Errors, Learnability

Look and Feel

- Look and Feel is tricky
 - Depends on physical input device, feedback
 - Really gets back to the difficulty of the movement, but harder to characterize
- Not a lot of guidelines here
- Tends to be measured subjectively
 - Fun
 - Attractive



Case Study #1 The original "Macintosh 7"

- Macintosh (1984) was first big success of GUIs
 - originally came with 7 interactors built into toolbox (hence used for majority of apps)
- Most not actually original w/ Mac
 - Xerox Star + Smalltalk (more in history portion of course)
 - 6 File Edit Diew Special



Aside: Historical Resources

- Screenshots of nearly all GUIs
 - http://www.guidebookgallery.org
 - Mac screenshots in slides come from here



- Personal histories of the original Macintosh
 - http://www.folklore.org



The Macintosh 7

- Generally very well designed
 - Iterated with real users!
 - Very snappy performance
- Huge influence
 - These 7 still cover a lot of today's GUIs
 - File Edit Diew Special



1 – Buttons

• Shaped as flat rounded rectangles (compare to "modern" boxish look...)

MacPaint version 1.4

written by Bill Atkinson

Copyright 1983, Apple Computer Inc.



- Inverted for feedback
 - Recall Mac was pure B/W machine
 - Pseudo 3D appearance harder (and hadn't been invented yet)



2 – Sliders

- Used for scroll bars
 - but fixed size "thumb"
 - Apple Lisa had proportional thumbs, dropped until Win95



Aside: a different scrollbar design

Openlook scroll bar

Thumb (with up/down buttons)

Page extent indicator

3 – Pulldown Menu

- This was original with Mac
- Differs from Windows version you may be familiar with
 - had to hold down button to keep menu down (one press-drag-release) vs click to open
- Items highlight as you go over
- Selected item flashes



4-6 – Check Boxes, Radio Buttons, Text Entry Fields

- Pretty much as we know them
- Single or multi-line text supported from the beginning



7 – File Pick / Save

- More complex than the others
 - built from the other widgets + some extra features
 - e.g. no affordance, but you could type and file list would scroll to typed name
 - keep in mind floppy disks were common, hard disks really expensive



Original Mac also had others

- Window close and resize boxes
- Drag & open file icons and folders
- Not made generally available
 - not in toolbox, so not (re)usable by other programmers

| | System 1.1 Finder 1.1 | 9 |
|---------------|--------------------------|----------------|
| 6 items | 232K in disk | 167K available |
| System Folder | Empty Folder SysVerst | ion I |
| ¢I | | ¢2 |

Second Major Release of Mac Added More

- Lists
 - Single & multiple selection
 - Textual lists (possibly with icons)
- Hierarchical ("pull-right") menus
- Window maximize box

| 8 Hernz | 240K in disk | 151K svaflable |
|--------------|--------------|----------------|
| System Finde | readme | Systersion |

A Few More Added Since Then

- Tabbed dialogs now widely used
- Hierarchical lists (trees)
- "Combo boxes"
 - Combination(s) of menu, list, text entry

| brip | |
|----------|--|
| ulp | |
| 47. | |
| bbftp | |
| binhex | |
| binhex4 | |
| carracho | |
| des | |
| #ile | |
| finger | |
| fta | |
| help | |
| http | |
| https | |
| inadia | |



Most GUIs Support These Interactions

- Work well, uniform
 - Good for usability
- But <u>significant</u> stagnation
 - Basic WIMP invented early 1970s
 - Windows, Icons, Menus, Pointers
 - "Perfected" by Macintosh in 1984
 - Not much change since then (even with web)
- GUI is victim of its own success
 - Opportunities lost by not customizing interaction techniques to tasks
 - Hard for better techniques to get traction



Videos

- Lots of interaction techniques to follow
- Kind of interaction technique?
 - Text entry, selection, drawing, etc
- Design constraints?
 - Assumes standard desktop? Pen? Mobile?
- Pros and cons
 - More difficult to implement?
 - Requires more screen space?
 - Higher cognitive load?
 - Compare to existing techniques?

Rapid Serial Visual Presentation (RSVP)

- Idea: rapidly show one word at a time
 - ~250 words per minute

- Issues:
 - Difficulty of implementation?
 - Screen real estate?
 - Cognitive load?
 - Deployability?
 - Performance?

SHARK

Idea: Pen-based text input with gestures



- Issues:
 - Screen real estate?
 - Learning?
 - Deployability?
 - Performance?

Cascading Menus

Idea: Use slight gestures to activate cascading menus

File

- Issues:
 - Implementation?
 - Deployability?
 - Depth of menus?
 - Learnability?

| Edit | View Fa Toolbars Status B Explorer | avorites T ar Bar | rools Help | |
|------|--|----------------------------|---|-----------------------|
| | Go To Stop Esc Refresh F5 Text Size Encodin Auto-Sek | | Arabic (ASMO 708) Arabic (DOS) | |
| | | | Arabic (Wind | lows) |
| | Source Full Scr | Western Unicode More | User Definer Unicode Unicode (Big | Open Edit Save |
| | | Left-To-R Right-To- | tight Documer Left Documer | Save As ¹⁵ |

Fold and Drop

 Idea: Treat windows like sheets of paper that can be bent and folded



- Issues:
 - Implementation?
 - Learnability?
 - Performance?

K-Sketch

Idea: Make it trivial to sketch out animations



- Issues:
 - Learnability?
 - Flexibility?

Chateau: Suggestive User Interfaces

Idea: Provide an "auto-complete" for drawings



- Uses a suggestion engine with pluggable suggestions
 - Draw in plane
 - New structures
 - Beautify







S1 creates a drawing plane



S2 makes a plate in a closed loop



S5 extrudes planar lines



S8 makes plates between parallel lines



S3 creates a rectangle from perpendicular lines



S6 creates a pyramid shape



S9 extrudes lines under a plate





S4 makes a box from 3 perpendicular lines





S7 resizes the highlighted group



S10 makes a chamfer





S13 divides lines at their intersection



S16 makes the third copy of a group



S11 cuts a corner of a polyhedron



S14 duplicates a group



\$17 makes the gaps equal



S12 trims a plate



\$15 makes a flipped copy of a group



S18 makes equally spaced copies





Figure 7: 3D drawings created by test users using Chateau.

Multi-Touch Board

- Idea: Use frustrated total internal reflection to create a multi-touch input board
- Issues:
 - Cost?
 - Deployability?
 - Maintenance?



Projector Calibration

 Idea: Make it easy to project on arbitrary surfaces

- Issues:
 - Cost?
 - Quality?
 - Motion?
 - Interaction?



Bumptop

- Idea: Make a pen-based desktop more like real world
- Issues:
 - Learnability
 - Flexibility
 - Fun
 - How to actually work?



Administrativia

- P3 is out
 - Visualizing Bluetooth encounters

- Groups
 - 2 people per group